

Outdoor Visitation Guidelines & Scheduling



We're excited to help our residents safely reunite with their families through our **pre scheduled outdoor visitation policy – beginning Tuesday, August 18th**. While we know everyone is very excited to visit, we ask for your continued patience and understanding as we try to accommodate each resident's family. We hope to increase our scheduling capacity as we go, in the meantime thank you for your patience and mindfulness of our other residents and their families. Under the direction of ODH and the CDC, please follow the steps below to coordinate your visit:

Scheduling of Visits: All visits must be pre scheduled by calling Michelle 216-939-7653 (Monday – Friday). We will assist you to arrange a day and time slot for your visit. There will be a limited number of morning and evening visits. **Visits cannot be scheduled more than one week in advance.**

Frequency of Visits: Currently, visit times will be limited to no more than one per week per resident, based on availability, in an effort to accommodate all of our residents.

Number of Visitors: Limit 2 assigned visitors per resident. Visitors must be 8 years of age or older (children over 8 are considered one visitor and must remain with the adult throughout the visit)

Visit Length: 30 minutes from the scheduled time. Visits will be timed according to the set schedule. This is to allow for sanitation of visiting areas and to accommodate visitation for all 234 residents.

Prior to Arrival: Each visitor must complete and bring our **Visitation Screening and Guidelines Acknowledgement Form** for each visit (can be downloaded from the website at www.staugministries.org/coronavirus). If you are unable to print the form, we will provide a form for you to review and sign upon your arrival. Please plan to arrive in advance of your scheduled visit to complete.

Visitor Arrival: Please plan to arrive 10 minutes early. Check in with the guard and they will give you a number. Please park in the designated area and wait in your car until we call out your number. At that time:

- Wear your mask as you proceed directly to the check-in table.
- Please have your **Visitation Screening and Guidelines Acknowledgement Form** filled out. Staff will review it with you
- Please use hand sanitizer supplied at the check in table
- Staff will take your temperature.
- Staff will escort you to the visitation area.

(see other side)

Supervised Visits:

- An employee trained in patient safety and infection control measures must be present at all times during the visit.
- Visitors must use alcohol-based hand sanitizer upon entering and exiting the visitation area.
- Masks must be worn correctly during the duration of the visit by residents, visitors and staff.
- Residents and visitors may not leave the visiting area
- 6 ft. social distance must be adhered to at all times and **no physical contact with residents is allowed.**
- Once visit has concluded, please use hand sanitizer and proceed directly to your car.
- Please be aware that we do not have restroom facilities available to visitors.
- No food is allowed during the visit.

Conditions under which visitation may be changed:

- Visits will occur only on days when there are no inclement or weather warnings that would put the visitor or resident at risk. If unsure, please call 216.634.7400 prior to the visit. Visits will be rescheduled.
- May not be possible for medically complex residents.
- Residents who are exhibiting respiratory symptoms or possible signs or symptoms of COVID-19 may not receive visitors, until cleared by the facility.
- New admission/re-admission – no visitation for a 14 day period from admission.
- Doctor visits outside the facility may place resident in 14 day no visitation restriction (each occurrence)
- Visitation is subject to change if St. Augustine is not able to maintain risk mitigation strategies to ensure safety of the residents and staff according to ODH, CDC and CMS.
- Case status in the facility; case status in the surrounding community; staffing levels; access to adequate testing for residents and staff; PPE and local hospital capacity.
- **Indoor visitations are still prohibited by ODH, CDC and CMS at this time.**

As COVID-19 continues to evolve and new guidance is released from CDC, CMS and ODH, this information is subject to change.